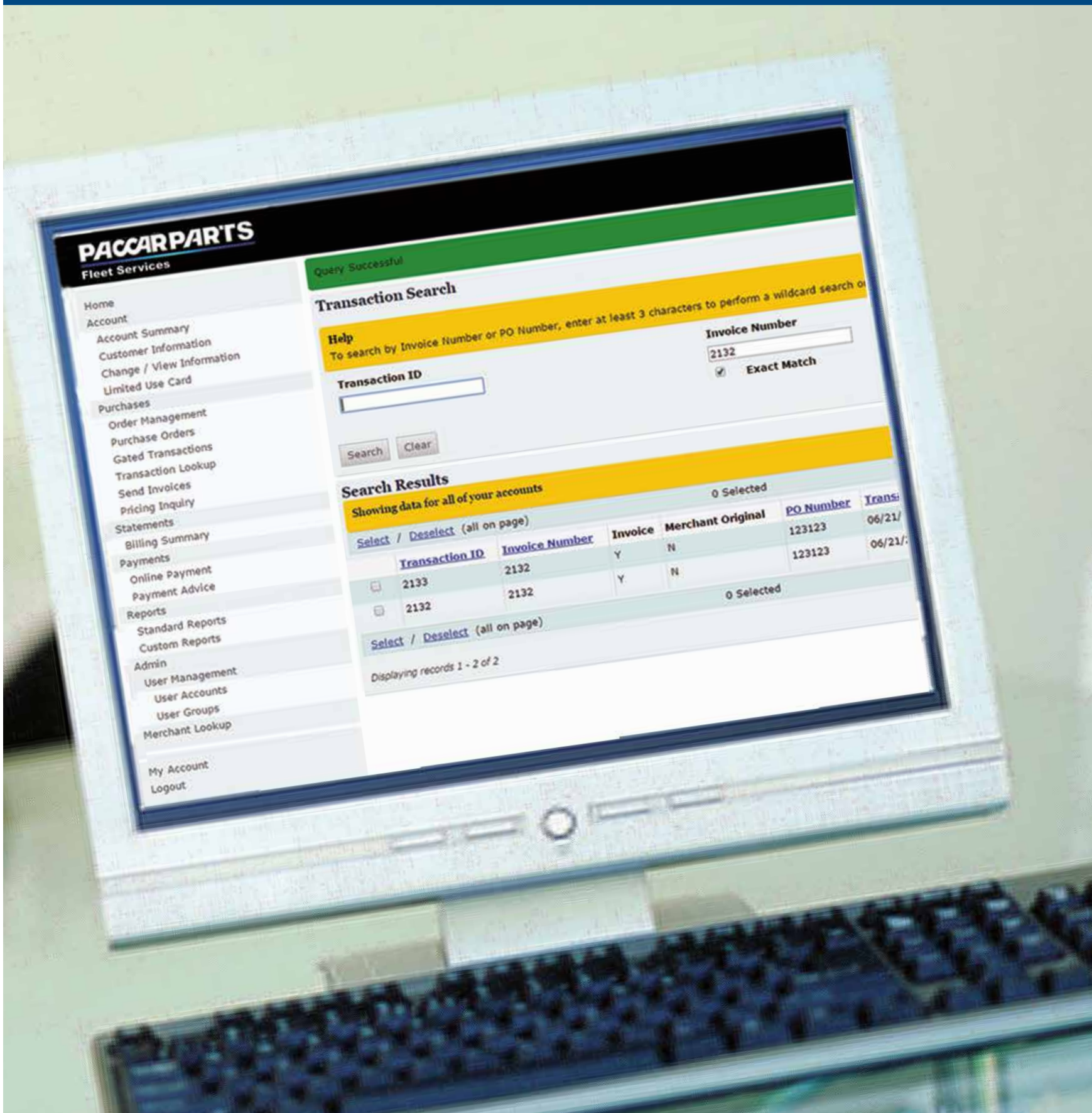


FLEET MANAGEMENT SOLUTIONS



PACCAR PARTS
Fleet Services

TOTAL CONTROL OF YOUR FLEET MAINTENANCE RIGHT FROM YOUR DESKTOP



- **Flexible Account Setup** tailored to your preferences
- **Consolidated Billing** streamlines payments
- **Upfront Price Verification** protects you at home and over the road
- **Purchase Policy Enforcement** eliminates invalid transactions
- **Web Access** delivers complete account activity and custom reporting
- **All-Makes Parts & Service** simplifies the process

PACCAR Parts Fleet Services is specifically designed for long-haul or regional-haul fleets with 250 or more trucks domiciled at several locations. Vocational fleets serviced by multiple dealership locations may also benefit from this program.

Sign up today. Contact your PACCAR Parts sales representative
or email info@PACCARPartsFleetServices.com to start simplifying your operations.

For additional information, visit
www.PACCARPartsFleetServices.com

ADVANCED BILLING AND REPORTING

- Staying on top of your fleet’s billing and reporting is one of the most time-consuming processes. Given the number of details and complexities of reporting, having one source that can efficiently deliver data can be a game changer.

The key to the PACCAR Parts Fleet Services Program is its flexibility. Billing and reporting is online, how you want it, when you want it.

Bill Date	Statement Number	Previous Balance	Current Activity	Payments	Adjustments
03/29/2015	201502223704	\$21,530.65	\$0.00	\$0.00	\$0.00
03/28/2015	201502223704	\$23,530.65	\$0.00	\$0.00	\$0.00
03/27/2015	201502191704	\$21,530.65	\$0.00	\$0.00	\$0.00
03/26/2015	201502193704	\$21,263.10	\$267.55	\$0.00	\$0.00

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A POWERFUL PROGRAM TO CONTROL COSTS

- With PACCAR Parts Fleet Services, your fleet has access to a completely customizable program that allows you to easily control costs across North America.



■ A powerful program that empowers your fleet

- Consolidated billing
 - Customized to fit seamlessly with your fleet's operations
 - Parts and Service transactions consolidated into one billing statement
 - Robust and secure Electronic Data Interchange system (EDI) allows for seamless and efficient data exchange with nearly any customer business system
- Consistent pricing on PACCAR-supplied parts
 - Upfront price verification
 - Includes all proprietary and commodity parts
- Account security and purchasing controls
 - Password protected account access
 - PO number and/or unit number validation
 - Per-transaction or authorization limits
- Account support
 - Dedicated customer service representatives
 - Customized reporting to meet your needs

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A SIMPLE TRUTH: THE FAILURE OF A SINGLE PART CAN SHUT DOWN YOUR BUSINESS

■ TRP Parts

For the best quality and value for your truck, trailer or bus, TRP is the all-makes leader for reliable aftermarket parts. TRP parts are manufactured and tested to meet or exceed your expectations with a level of quality, value and reliability that is second to none. A nationwide network of authorized retailers and a complete line of parts means you can depend on TRP for your truck, trailer or bus.



■ PACCAR Genuine Parts

Our line of PACCAR Genuine Parts includes parts designed specifically for your truck, such as battery, starter, and alternator components for the PACCAR Charge Start System, as well as genuine PACCAR Filtration products. PACCAR engines, including the acclaimed PACCAR MX 12.9-litre engine, use specially machined parts and innovative designs to maximize power and mileage while minimizing weight and emissions.



National Warranty

When you purchase replacement parts at any authorized TRP Parts or PACCAR Genuine Parts dealership in North America, you will find most parts are covered by a minimum of a one-year/unlimited mileage warranty.

If you install a warranted part and it fails due to a defect in materials or workmanship, the part will be repaired or replaced for free by any authorized dealer. If an authorized dealer installed the part, it will be replaced and installed for free at any authorized dealership.

Our Replacement Parts Warranty applies to most parts purchased only from an authorized dealer. Some parts may also qualify for Extended Warranty coverage. Certain limitations and exceptions apply. See your authorized dealer for details.

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JUST BECAUSE YOUR SCHEDULE ISN'T FLEXIBLE DOESN'T MEAN YOUR OPTIONS SHOULDN'T BE

- The PACCAR Parts Fleet Services program is integrated with the PACCAR Customer Center which provides around-the-clock roadside assistance across North America.

■ Roadside Assistance—24/7/365

- Toll-free customer support phone number
- Personalized customer profiles with requirements, preferences, authorization levels and contacts
- Custom mapping systems to locate dealers and service providers near you
- Track repair progress online in real time
- Digital illustration database of detailed truck components
- Bilingual agents and translation services



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PACCAR PARTS FLEET SERVICES HAS EVEN MORE WAYS TO ENHANCE YOUR OPERATIONS

- Utilize more PACCAR Parts Systems to help you manage every step of the process—from inventory management to comprehensive online parts catalogs to core component recycling.

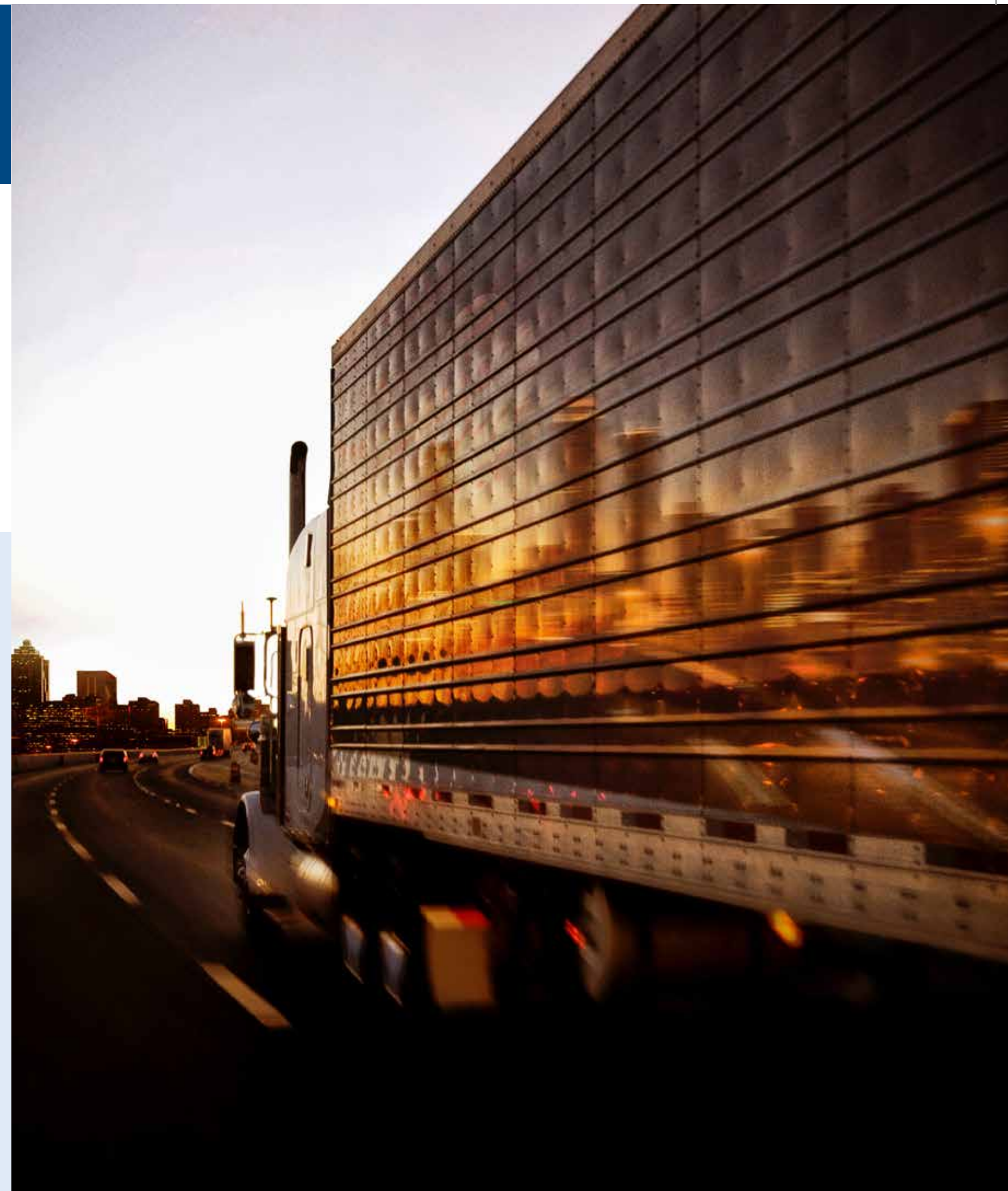
■ Online Parts Counter

Our online ordering tool allows you to connect with us like never before. You can use it to enter part numbers, view the online catalog, check our inventory and order parts. Invoice prints and parts are pulled and delivered normally. There is no software to install, no hardware to purchase, no complicated manuals to read and no messy computer integration issues. Keep your mind on business, not technology.

Online Parts Counter
Powered By **PACCAR PARTS**

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or email info@PACCARPartsFleetServices.com to start simplifying your operations.

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ELECTRONIC CATALOGS BRING SOLUTIONS TO YOUR DESKTOP

■ Fleet WebECAT puts the right part at your fingertips

- The Fleet-Specific Electronic Parts Catalogs feature key drawings and illustrations, as well as comprehensive lists of components for a better understanding of your trucks
- Enhance the communications process with any parts manager by identifying the parts needed more accurately, giving you greater assurance of getting the right parts for any truck
- Complete parts reference by chassis number
- Direct links to:
 - Engine companies
 - Cross references
 - Wiring diagrams
- Easy visual navigation



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ENHANCEMENTS THAT SAVE MORE THAN TIME

■ Quickly cross-reference parts for every truck in your fleet

Online cross-reference tools are available to quickly identify the right part for your trucks with just a few clicks.

■ CONNECT'S Truck Fleet Maintenance and Repair Shop Software

CONNECT is a fleet maintenance, parts inventory and repair shop management software system developed by experts to help truck and equipment fleets and repair shops work smarter. CONNECT is the simple solution for your maintenance and inventory management. With CONNECT on your side, managing preventive maintenance is easier, costs less and requires less time.

CONNECT[™]

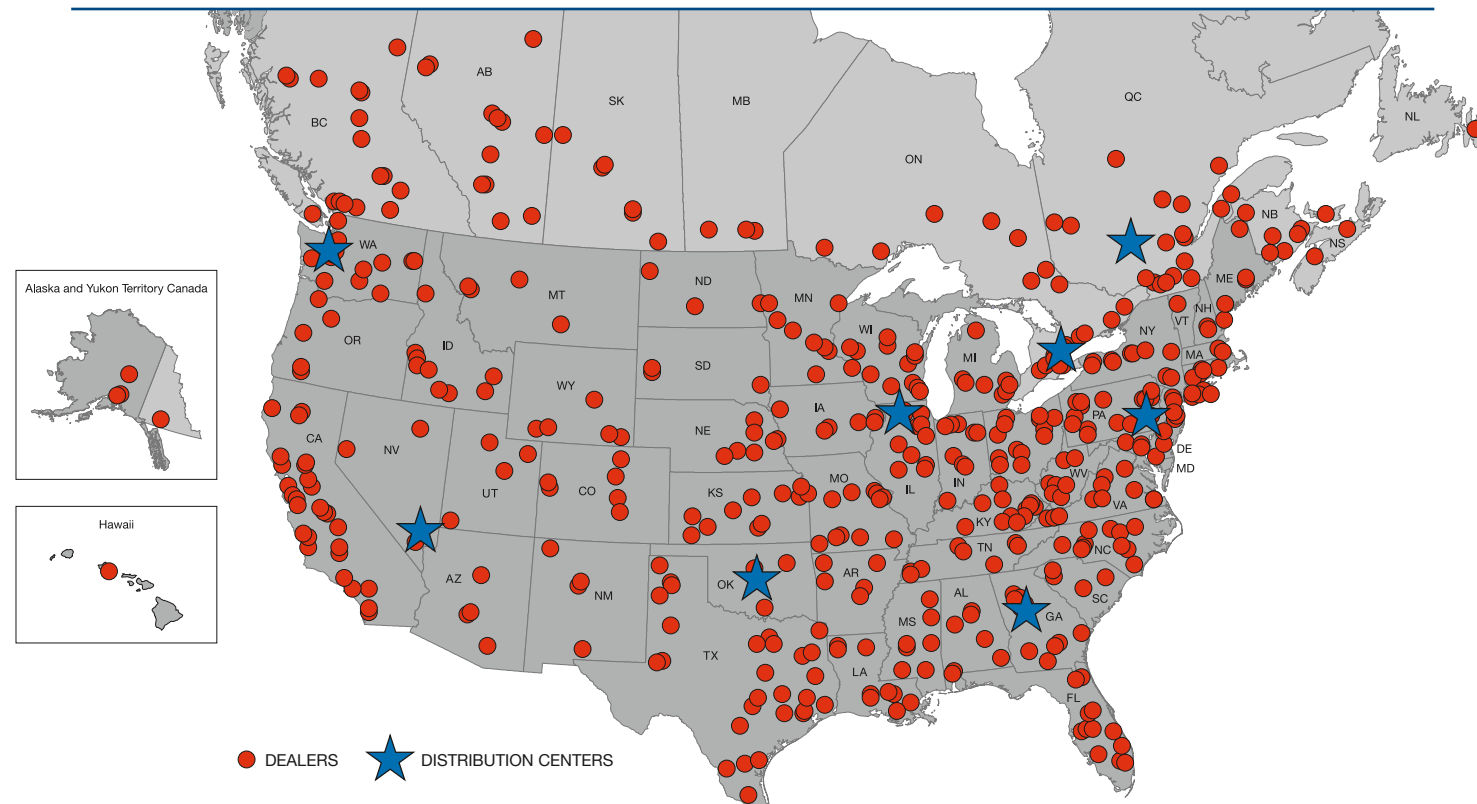
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HUNDREDS OF RESOURCES ONE MANAGEMENT TOOL

- Your business has access to its own network of resources across North America. With over 700 PACCAR dealer locations, your trucks will always get the same standard of parts and service you would expect from your own shop.



■ Sign up today

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